



Position: Social Worker
Reports to: Senior Manager, Behavioral Health
Hours: Full Time, Monday-Friday
Classification: Regular, Non-Exempt
Salary Range: \$60,000 - \$64,575

ABOUT PORCHLIGHT

PorchLight is a 501(c)3 nonprofit organization founded in 1993 to provide a warm, safe, and hospitable place for single men to sleep and be nourished with three healthy meals each day. Today, with partnerships and support from King County's Eastside community, PorchLight serves more than 1,700 people each year with street outreach, day center services, shelters, permanent subsidized housing, case management, and other life-saving supportive services—including three meals a day, 365 days a year.

PorchLight a healthy, fiscally stable organization with a dedicated Board and staff poised to advance its mission. Our core values are relationship, community, empowerment, dignity and respect. These values embody the PorchLight mission to partner with men experiencing homelessness & the community to create a path to stable living.

OVERVIEW OF POSITION

This position coordinates the delivery of behavioral health social services that enhance assigned PorchLight clients' biopsychosocial and overall functioning. This social worker will use their knowledge and experience related to mental health and social services to support the goals of PorchLight clients who are experiencing homelessness and who may have co-occurring mental health concerns. This person must develop meaningful relationships with clients that lead to increased feelings of support, safety, and well-being. This role functions as a member of the PorchLight interdisciplinary team, which embodies trauma-informed care practices agency-wide and works with clients to increase independence and community integration through a model of self-empowerment.

In addition to the key responsibilities, the individual must demonstrate the ability to adapt quickly to various situations and exhibit effective communication and critical thinking skills. The person who will succeed in this position is committed to supporting and modeling PorchLight values through the actions and expectations of others.

Candidates must be proven to build collaborative relationships within PorchLight (case managers, mental health, and shelter staff) and externally (medical and mental health service providers, public agencies, and peer organizations) to help men maintain and/or move towards personal and housing stability.

KEY RESPONSIBILITIES

- Coordinate the delivery of services to clients using the model of trauma-informed care.
- Network with other agencies and organizations to deliver services to clients.



- Assists clients in navigating the process to obtain resources from community service providers.
- Prepare client needs assessments and develop individualized service plans with clients.
- Facilitate goal setting and care planning with clients.
- Educate clients about service options and available resources.
- Interpret the behavioral health needs of clients when referring to community agencies.
- Identify clients in the community needing a higher level of care and coordinate appropriate care.
- Conduct support groups related to mental health, addiction recovery, trauma, and other behavioral health topics to meet client needs.
- Provides crisis intervention and ongoing support.
- Guide clients in the development of practical skills or strategies to increase functioning.
- Participate with interdisciplinary teams to develop service delivery procedures within PorchLight.
- Advocate for and help protect the rights of clients.
- Serve as a consistent, positive, and appropriate role model to the clients that we serve.

Service Documentation and Evaluation

- Maintain thorough, accurate records of case management/social work activities with every program client.
- Maintain databases by timely entering client data.
- Communicate regularly with staff via email, incident reports and briefings.

General

- Attend all job-related meetings, including program staff meetings and agency-wide meetings.
- Participate in opportunities for learning and skill maintenance/development, including internal and external training and workshops.
- Assist with other duties assigned.

KNOWLEDGE, SKILLS, AND ABILITIES

- Demonstrate excellent organizational skills, accuracy, and attention to detail.
- Ability to collaborate with cross functional team in program improvement, systems design, and implementation.
- Exercise sound decision making, independent judgment and discretion.
- Adjust to circumstances, anticipate, and adapt to change, initiate actions, and think creatively to solve problems efficiently and effectively.
- Possess the ability to navigate multiple clients and priorities.
- Remain calm and professional when faced with difficult situations and emergencies.
- Maintain a high level of energy, perseverance, and compassion.
- Exemplify excellent interpersonal skills and high ethical standards.
- Identify and resolve interpersonal conflicts with respect, tact, and diplomacy.
- Listen to others, process information, and communicate effectively.
- Commit to the development of others through cultivating individual talents, successfully motivating, coaching and skill development.



EDUCATION AND EXPERIENCE

- Minimum: BA in Social Work. Prefer Master of Social Work (MSW) pursuing licensing.
- Experience working with persons experiencing homelessness in shelter/residential programs preferred, behavioral health counseling, developing individualized service plans, crisis intervention and/or de-escalation skills/training.
- Knowledge of resources available for persons experiencing homelessness who have comorbidities.

CERTIFICATES, LICENSES, & REGISTRATIONS

- Washington driver's license and insurable driving record required.

PHYSICAL REQUIREMENTS

- Physical ability to sit, walk, and/or stand for prolonged periods of time.
- Ability to stand, stoop, bend, grasp, and/or hold work located at the office or other locations as needed.
- Prolonged periods of sitting at a desk and working on a computer.
- Requires individual is able to lift and carry at least 35 lbs safely.

SUBMISSION

To apply, please submit resume to careers@porchlightcares.org

TIMELINE

Applications will be considered on an ongoing basis; position open until filled.

PorchLight does not discriminate on the basis of race, religion, color, age, genetic information, sensory, mental or physical handicap, national origin, gender, sexual orientation, gender identity, gender expression, marital status, familial status, parental status, citizenship status, pregnancy, veteran status, political ideology or any other basis protected by applicable law.

PorchLight serves people from diverse cultures, races, gender identity, sexual orientation, and ages. We value diversity and intentionally work to recruit, hire and retain staff who reflect the diverse client population we are serving. PorchLight is an equal opportunity / affirmative action employer.